



“aZtec offer a commendable service with high standards and energised commitment from staff”

Procurement Manager
@ Flamingo Produce,
Stevenage

CASE STUDY

Flamingo Produce

Services Provided: Daily Commercial Cleaning, Window Cleaning, Matting, Washroom Services

“POSITIVE EFFECT ON CLEANING STAFF AND OUR STAFF”

I was reassured that our issues would be dealt with, and we quickly noticed better control and management of staff. There is clearly a dedication to service standards and aspiring to meet the customers' cleaning requirements. We have been pleased to see improved staff attendance and the cleaning standards are visibly better, which has a positive effect on our staff. Where we have had difficulty with suitability of staff, Brenda, our dedicated Regional Manager has managed them appropriately and found the right people to replace them. Our cleaners are attentive and dedicated, we have a very competent group now.

“WE HAVE GAINED FURTHER VALUE FOR MONEY”

Since aZtec Commercial Cleaning took over our cleaning contract, we have in collaboration reduced cleaning hours where possible.

aZtec have therefore improved productivity and we have gained further value for money. In order to maintain our high standards, we really value the holiday cover which aZtec Commercial Cleaning provide as part of the cleaning service.

“VERY RESPONSIVE AND ATTENTIVE SERVICE”

Brenda our Regional Manager is superb! She meets with me frequently for client meetings, but as the service is running well, I have reduced this to 2 monthly reviews to address issues should there be any, on a less regular basis. I always however have a very responsive and attentive service should I raise an issue at any time.

aZtec

Commercial Cleaning

delivering a personal service to over **230** clients

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