



“If I get an opportunity to promote aZtec I always do”

Project Resource Co-ordinator
@ Springboard

CASE STUDY

Springboard

Services provided: Office Cleaning,
Window Cleaning

“THE OFFICE IS IMMACULATE EVERY DAY”

Our cleaner, Lorraine, became part of the Springboard family whilst in our previous shared office, so when we moved into our own office nearby, we requested that aZtec place Lorraine with us there. Everyone at Springboard gets along with Lorraine, and although she cleans outside of our usual office hours, we encourage her to drop by for a coffee when she is cleaning nearby. We trust Lorraine to lock up and set the alarm and we really appreciate that she alerts us to issues, such as a leaking sink or appliance issue. She is very reliable, the office is immaculate every day.

“ALTHOUGH EMPLOYED THROUGH AZTEC, LORRAINE IS ONE OF US”

We like to communicate directly with Lorraine via text message or little notes, but we know that our regional manager, Amanda, will be in touch should we need to be informed of anything like sickness, cover or service updates. Amanda contacts us regularly ensuring standards are met,

and where a meeting isn't possible, we still have good communication. Cover cleaners are always thorough, but we love that we can tell Lorraine hasn't been due to her signature cleaning. We can't praise Lorraine enough for her attention to detail and ability to go above and beyond. We really value her. Although employed through aZtec, Lorraine is one of us, and therefore we buy her a gift at Easter and Christmas, as well as ensuring we don't leave additional mess when we have an event in the office.

“AZTEC'S CLEANING SERVICE IS VERY GOOD VALUE”

In addition to a daily office cleaning service, aZtec also provide our window cleaning and the standard of service is excellent. Overall, we believe aZtec's cleaning service is very good value. If I get an opportunity to promote aZtec I always do.

aZtec

Commercial Cleaning

delivering a personal service to over 230 clients

Call us on: 01525 372 322 | Email us: info@aztec.co.uk | Website: www.aztec.co.uk